

Response ID ANON-4MEW-7C24-W

Submitted to Registers of child welfare reporters, curators ad litem and of solicitors who may be appointed when an individual has been prohibited from conducting their case themselves

Submitted on 2021-07-12 15:20:07

Part 1: Introduction

Part 2: Register of Child Welfare Reporters

1 Who should provide the operation and management of the register of child welfare reporters?

the Scottish Government should contract this out to a third party

Why did you select your answer?:

The body providing the operation and management of the register of child welfare reporters should have experience of managing staff who carry out services including reporting in the field of social welfare, social work, family support, child welfare or equivalent fields. While these individual functions might be obtained through recruitment of appropriately qualified staff members, there is also a need for the managing body to have appropriate experience of what is a most demanding and sensitive issue.

While the creation of a complete new agency comparable to CAFCASS in England and Wales has been rejected, this management function is a vital component of the achievement of a major change in the way this reporting is undertaken.

The SCTS does not have experience in this field, and the core Scottish Government is likely to have problems in identifying suitable management experience and capacity amongst its current staff. A body such as the Care Inspectorate or the Scottish Children's Reporters Administration might have the necessary experience.

Another body which would have the advantage of knowledge of the legal aspects of child welfare reporting is the Scottish Legal Aid Board, but they would suffer from a lack of knowledge of topics such as child welfare, family dynamics, child development.

One of the larger voluntary agencies in the children and families field might have sufficient knowledge of these issues.

2 Do you agree/disagree with the proposed process for including an individual on the register of child welfare reporters?

Disagree

Why did you select your answer?:

Limiting the appointment process to an application form and possible interview might be more rigorous than the current process, but it isn't a sufficient test of the person's actual ability to carry out a report.

For people who are currently carrying out child welfare reports the appointment process should include consideration of a number of reports that they have written. If confidentiality of existing reports is a factor, these reports should be anonymised in the same way as court judgments before they are considered. There is a practice direction on anonymising judgments in England and Wales and also a guidance note funded by the Legal Education Foundation: <https://www.transparencyproject.org.uk/publication-of-family-court-judgments/>

For new applicants it would be desirable to have a provisional appointment based on an application form and interview, but this appointment would only be confirmed after a number of reports have been written. It might also be desirable for new reporters to shadow an experienced reporter for the first report. The experienced reporter could then continue to be linked with the new applicant until the appointment is confirmed.

3 Do you agree/disagree that child welfare reporters should be included on the register for a three year period?

Disagree

Why did you select your answer?:

A longer period such as five years would offer more security to the reporters and also reduce operational costs.

A five-year term for appointment of a child welfare reporter would be a more attractive prospect for people considering whether to register than a three-year term. It would also reduce the amount of work necessary for handling reappointment and allow for a stronger focus by the registration body on ongoing performance. Unless there are plans to bring the work of Child Welfare Reporters and Children's Hearing Safeguarders closer together there shouldn't be a problem in the different length of terms.

4 Do you agree/disagree with the proposed reappointment process for child welfare reporters?

Disagree

Why did you select your answer?:

The consultation suggest that an annual appraisal should be taken into account as part of the reappointment, but doesn't give much further detail about what else should be considered.

We agree that reappointment should not be automatic, but feel that relying solely on an annual appraisal is insufficient and also unduly laborious. Given that the aim is to establish a body of experienced and competent Child Welfare Reporters, we would suggest that there should be considerable frontloading of the appraisal process. By prioritising the assessment of new reporters in their first year and also scrutinizing the work of continuing reporters at the start of the new regulation process it should be possible to obtain satisfactory work from these reporters in following years without an unduly onerous annual process.

5 For each of the following categories of people, should they be ineligible for inclusion on the register of child welfare reporters?

5a - an individual directly involved in the establishment, maintenance, operation or management of the register of child welfare reporters:
Yes

5a - an individual employed by the SCTS:
No

5a - a member of the judiciary:
Yes

5a - a member of the Scottish Government or junior Scottish Minister:
Yes

5a - an individual barred from regulated work with children by virtue of the Protection of Vulnerable Groups (Scotland) Act 2007:
Yes

Why did you select your answers?:

We agree with all the categories apart from "an individual employed by the SCTS" unless SCTS becomes the regulating body.

6 Is there anyone else who should be ineligible for inclusion on the register of child welfare reporters?

No

If you answered yes please provide details. :

7 Do you agree/disagree with the approach proposed when an individual is removed from the register of child welfare reporters?

Disagree

Why did you select your answer?:

Although we agree with the proposed approach, it does not mention anything related to the professional standards that will also apply to Child Welfare Reporters in relation to their own position as a lawyer, social worker, child psychologist or other profession. If an individual is found to have committed a serious breach of such standards this should be a reason for removal, and there should be an obligation on the reporter to confirm that they are still in good standing with their professional body, possibly as part of annual appraisal

8 Do you agree/disagree with the proposed requirements that a person must satisfy in order to be included on the register of child welfare reporters?

Disagree

Why did you select your answer?:

We agree with many of the proposed requirements, in particular the emphasis on meeting the required standards, regardless of their professional background.

While the Child Welfare Reporter may play an important role in the court process, their key function lies in assessing and investigating the welfare of children and in obtaining the views of these children alongside information about their circumstances in the care of each parent.

As noted by Dr Sue Whitcombe in her submission to the Justice Committee during the passage of the Bill, "there is an increasing complexity on child cases often involving the mental health of parents, substance misuse, domestic abuse, interparental conflict, complex family make-up, undue influence and manipulation".

Not every Child Welfare Report requires this whole gamut of knowledge, but all Reporters need some knowledge of these factors and the courts must also be prepared to select only the more experienced Reporters in complex cases involving some or all of the above factors.

Our concern is that we need more than this very basic list of requirements in order to provide more background on why they are essential. This particularly relates to the taking of the views of the child and the related factors of alienating behaviours and the undue influence of a parent. This is particularly important in relation to Article 12 of the UNCRC and articles 44 and 47 of the Guidelines of the Committee of Ministers of the Council of Europe on child-friendly justice.

Interviews with children are challenging to conduct and among the most complex tasks a mental health professional can undertake. Having set of interview guidelines to follow can be a first step in making this task manageable.

9 Are there any other requirements that a person must satisfy in order to be included on the register of child welfare reporters?

Yes

Please give the additional requirements you feel are necessary and why you feel they are important.:

We suggest that this requirement should include some of the points made in the AFCC Model Standards of Practice for Child Custody Evaluation:

Areas of expected training for all child custody evaluators include:

- (1) the psychological and developmental needs of children, especially as those needs relate to decisions about child custody and access;
- (2) family dynamics, including, but not limited to, parent-child relationships, blended families, and extended family relationships;

- (3) the effects of separation, divorce, domestic violence, substance abuse, child alienation, child maltreatment including child sexual abuse, the effects of relocation, sexual orientation issues, and inter-parental conflict on the psychological and developmental needs of children, adolescents, and adults;
 - (4) the significance of culture and religion in the lives of parties;
 - (5) safety issues that may arise during the evaluation process and their potential effects on all participants in the evaluation;
 - (6) when and how to interview or assess adults, infants, and children;
 - (7) how to gather information from collateral sources;
 - (8) how to collect and assess relevant data and recognize the limits of the reliability and validity of different sources of data;
 - (9) how to address issues such as general mental health, medication use, and learning or physical disabilities;
 - (10) how to apply comparable interview, assessment, and testing procedures that meet generally accepted forensic standards to all parties;
 - (11) when to consult with or involve additional experts or other appropriate persons;
 - (12) how to inform litigants, children, other participants, and collateral sources, of the purpose, nature, and method of the evaluation and the limits of confidentiality;
 - (13) how to assess parenting capacity and co-parenting capacity and to construct effective parenting and co-parenting plans;
 - (14) the legal context within which child custody and access issues are decided and additional legal and ethical standards to consider when serving as a child custody evaluator;
 - (15) how to make the relevant distinctions among the roles of evaluator, mediator, therapist, parenting coordinator, and co-parenting counselor;
 - (16) how to write reports for the courts to which they will be presented;
 - (17) how to prepare for and give testimony at deposition or at trial; and,
 - (18) how to maintain professional neutrality and objectivity when conducting child custody evaluations.
- (c) Areas of additional specialized training include:
- (1) the assessment of allegations of child sexual abuse issues;
 - (2) the assessment of children's resistance to spending time with a parent or parent figure and allegations of attempts to alienate children from a parent, parent figure, or significant other;
 - (3) the assessment of children's best interests in the context of relocation (move-away) requests by one parent;
 - (4) the assessment of substance abuse; and,
 - (5) the assessment of child abuse and domestic violence and the assessment of safety plans for both parents and children.

Some of these such as points 14, 15 and 17 are not appropriate in Scotland, but this lists gives indications of a more comprehensive basis.

10 Do you agree/disagree that existing child welfare reporters have to apply to be on the new register?

Agree

Why did you select your answer?:

If we are trying to improve the overall standard of Child Welfare Reports it is necessary to have a uniform standard, but the appointment process for existing Reporters should be different from that for new applicants. It should include consideration of a sample of recent reports they have written and discussion of what additional training they require in order to meet the new requirements.

At the point where the process for recruitment is imminent a public information effort could be launched. This would invite members of the legal profession (including judges) and parties who have been in receipt of a child welfare report to report what they believe substandard reports to the supervising body.

They would not necessarily know if their reporter is applying for re-recruitment and the whole process would be anonymous. However, this is a major development in family law cases and there is a danger that the public is being passively excluded from the exercise.

11 Do you agree/disagree with the proposed training requirements for child welfare reporters?

Disagree

Why did you select your answer?:

The proposed requirements are adequate, but they should exist within a far more comprehensive set of standards for child welfare reporting, as have been produced in the USA by AFCC and also by the American Psychological Association.

We suggest that preparation of standards in consultation with interested parties including child psychologists and social workers should be the next step in preparing for the training.

A working group such as the one which considered changes to Bar Reporting could do this, as long as it works to a tight timescale. There will be a major issue in obtaining buy in from the legal profession and the judiciary, and if this move includes them but has completely independent chairing a lot of progress could be made.

Another objective of the preparation on standards could extend to considering standards for all aspects of obtaining the views of children, including Form F9 and other types of children's communication with the court, speaking to sheriffs and judges, training of sheriffs and judge who take the views of children, involvement of other services such as Avenue to do child consultation, attendance of children at Child Welfare Hearings, children's advocacy workers, children's rights officers.

Reaching a comprehensive view on all these aspects of children's consultation would help to improve compliance with UNCRC and improve Scotland's position on providing child-friendly justice and help to meet the Council of Europe's 2010 Guidelines on child-friendly justice.

The taking of views of children is effectively evidence gathering and training must identify the danger of 'tainting' evidence or putting leading questions to a child who may be looking for cues about the 'right answer'. The training of social workers and police officers for Joint Investigative Interview accreditation should be considered. This was developed by Dr David La Rooy, then at Dundee Abertay University. His training focused on role playing and simulation rather than lecturing/attendance at presentation. Performance in such simulations becomes a factor in assessing suitability for admission.

12 Is four days of paid training per year for child welfare reporters appropriate?

Don't know

Why did you select your answer?:

It is far too early to consult on this level of detail, although we agree that the training requirement should not be too onerous because some Reporters will not undertake a large number of reports.

13 How should fee rates for child welfare reporters be applied?

Hourly rate

Why did you select your answer?:

An hourly rate within a system of oversight that monitors the quality of reports and seeks to ensure that claims are not excessive is probably the best option for a number of reasons.

As long as it is high enough to match the expected standard of professional experience of Reporters, an hourly rate would seem better than a per-page rate, which risks overwriting of reports.

14 Do you have any comments on the proposed policy in relation to expenses for child welfare reporters?

Yes

Please provide your comments :

Civil Service rates would seem to be suitable. Since COVID there has been far more use of online communication and this might avoid some travelling, although it may still be necessary to see key people face-to-face.

15 When a child welfare reporter is selected should this be:

A person with specific areas of expertise requested by the court.

Why did you select your answer?:

If the court is also starting to triage Section 11 cases through early case management hearings in order to identify from the outset whether they are likely to be complex, this process could also contribute to early ordering of Child Welfare Reports.

The cases that require Reports will range from simple fact-finding, such as establishing whether a parent has suitable accommodation for a child to stay overnight, to the very complex and highly conflicted cases in which a high level of expertise is required. Using a "next available reporter" system would risk either wasting an expert reporter on a routine investigation or plunging a less qualified reporter into the deep water of a complex case.

We appreciate that sheriffs already do a certain amount of selecting reporters who they feel appropriate to particular cases – this would simply formalize this process and ensure that it happens more uniformly across the whole of Scotland.

A lack of highly experienced reporters in parts of Scotland can be overcome through instruction of a reporter with appropriate experience but who doesn't live in that area. Remote interviewing can reduce the need for travel in such cases, although it should not replace face-to-face interviews of the key people in a case.

Child psychologists, social workers and other specialists are sometimes appointed by the court to prepare reports in current cases. If there will be child psychologists acting as child welfare reporters, should they be appointed in preference to appointing a specialist, If appointed as a child welfare reporter, can they be called to give evidence? Alternately, if a specialist is appointed to report in a case but not appointed as a child welfare reporter, will the cost of that report be subject to the limits of a child welfare report?

Given the Scottish Government's commitment to meeting the cost of child welfare reports, it becomes less more attractive for parties to agree on the appointment of a specialist report if they will then have to meet the costs of that report.

16 Should a child welfare reporter provide recommendations on what is in the best interests of the child in their report?

Yes

Why did you select your answer?:

Recommendations are the most important part of most reports, although they should always be bounded within the knowledge of the reporter. These limitations should be stated within each report.

While the sheriff or judge is still the decision taker and can cut across the recommendations if necessary, it would seem absurd to instruct an experienced professional to produce a report but not allow any scope for drawing together the information into a recommendation.

Reporters should only offer opinions to the court in those areas where they are competent to do so, based on adequate knowledge, skill, experience, and education. These opinions should be accompanied by a statement of the reporters experience on which this recommendation is based along with note of any limitations to this evaluation with respect to methodology, procedure, data collection, and data interpretation.

Basing recommendations solely on what is in the best interests of the child is a very difficult thing to achieve. There would need to be careful consideration of how best interests should be determined, and any assessment of this should be accompanied by a statement of the limitations of this approach in these particular circumstances. It is unrealistic to expect either a reporter or a sheriff to be able to make more than an estimate of best interests.

17 Do you have any comments on the proposed procedure for complaints from individuals who are unsuccessful when applying to be on the register of child welfare reporters or are removed from the register?

Yes

Why did you select your answer?:

As with any employment issue, there should be a timescale for making such complaints and an independent body to consider them.

18 Where a child welfare reporter has a grievance about fees or expenses or comments on their appraisal should this be dealt with by the body appointed to operate and manage the register?

Yes

Why did you select your answer?:

If the complaint is about a procedural issue it can be dealt with by the body managing the register, but if an appraisal comment is leading to dismissal then it needs to be made to an independent body.

19 Do you have any comments on the proposed procedure for complaints about child welfare reporters?

Yes

Please provide your comments:

This is an important issue which is not well handled in the current court process. Again there is a need for clear complaints processes and also a separation of complaints about the actual report and complaints about the court decision resulting from the report. Given that many reports will include information that either one or both parents disagree with, there could be limits on what aspects of the report can be subject to complaints – maybe restricted to the conclusions. Multiple factual inaccuracies within the body of the report could be used to back up such complaints, but cannot be the only or main subject of the complaint. There could be a fairly short timescale for such complaints. If a complaint is upheld that reporter cannot continue with the case. Given that reporters are also likely also to be members of a professional body, it would be difficult to prevent complaints being made under the professional standards of that body.

Part 3: Register of Curators ad litem

20 Do you agree/disagree with the proposed requirements that a person must satisfy in order to be included on the register of curators ad litem?

Not Answered

Why did you select your answer?:

While the proposed requirements are fine, the list should be extended to provide a more comprehensive set of requirements. As with the arrangements for Child Welfare Reporters, this is an opportunity to prepare a comprehensive set of standards which will benefit both curators and those who are supported by them. This change does not need to interfere with the power of the courts to make decisions, but it puts a important social function on a far more definite basis, in the same way as the work of other professionals in mental health and social work exists within clearly understood guidelines.

21 Should there be any other requirements that a person must satisfy in order to be included on the register of curators ad litem?

Yes

Please give the additional requirements you feel are necessary and why you feel they are important.:

A curator should also have experience and understanding of ways to communicate with children and obtain information on their views and experience. It is necessary to obtain this information to carry out the curator's role of representing and protect the interests of an individual lacking full capacity, including a child. Discovering this information is not a straightforward task when dealing with children who are in the midst of a parental conflict and possibly subject to undue influence by one or both of these parents.

22 Do you have any comments on the proposed training requirements for curators ad litem?

Yes

Please provide your comments:

As noted in the previous response, there is a need for understanding and experience in obtaining the views of children and of the ways of taking account of influence from other people in their lives.

Given that some curators are also Child Welfare Reporters there could be a common training programme in these areas, particularly as the legal requirement on curators means that the people doing this work are less likely to have training in areas such as social work or child psychology.

23 Do you agree that four days of paid training per year for curators ad litem is appropriate?

Don't know

Why did you select your answer?:

We agree with the points made in the consultation, but feel that until more comprehensive standards are agreed it is difficult to assess the training requirement.

24 Do you have any comments on the proposed process for appointing a curator ad litem in a case under section 11 of the 1995 Act?

Yes

Please provide your comments:

We welcome the development of procedures for this process. A key factor is the question of whether a Child Welfare Reporter should be allowed to become a curator for the same child.

Allowing this continuity does reduce the number of people who are working with that child, but there is an awkwardness to the transition between reporting on best interests and becoming a representative of that child's best interests.

This comes about partly because we are dealing with a system that has evolved from various standpoints and therefore lacks integration.

If the process is restricted to appointing the next available curator from a central list this is likely to prevent any continuity of involvement.

We suggest that the court should be allowed to appoint a Child Welfare Reporter to continue as a curator, but should provide reasons for this taking place and hear any objections from parties to the action. Otherwise a child who is already experiencing a stressful situation has to relate to yet another professional.

If the child welfare reporter makes recommendations that are divergent from the expressed wishes of the child and then becomes a Curator in the same case this may leave the child feeling his/her views have been disregarded.

25 How should fee rates for curators ad litem be paid?

Hourly rate

Why did you select your answer?:

Hourly would seem to be a suitable way to pay for this professional service.

26 Do you have any comments on the proposed approach in relation to expenses for curators ad litem?

No

Please provide your comments:

27 Do you have any comments on the proposed procedure for complaints by or about curators ad litem?

Yes

Please provide your comments:

As with any employment issue, there should be a timescale for curators making complaints and an independent body to consider them if the complaint cannot be resolved by the appointing body.

For complaints about curators, it is very important that people wishing to make a complaint are provided with clear information about which bodies can handle complaints. Although the registration body would be the first point of complaint, the complaint could also be made to the SLCC on service issues or the Law Society of Scotland on behaviour. We presume that even if the curator is working for a law firm the complaint would not have to go through that firm's complaints process first.

Part 4: Register of solicitors appointed where a party has been prohibited from personally conducting their case themselves

28 Do you agree/disagree with the proposed requirements that a person must satisfy in order to be included on the register of solicitors?

Disagree

Why did you select your answer?:

The person should also be required to have knowledge of undue influence and resist-refuse dynamics (in extreme cases Parental Alienation). This is likely to occur as a factor in some of the cases in which a solicitor is appointed, and this understanding is required in order that the representation is carried out in a properly informed manner.

Another factor which is also likely to be relevant relates to the normal attachment processes of children and how this is considered by the court. The recent article "Attachment goes to court: child protection and custody issues" <https://www.tandfonline.com/doi/full/10.1080/14616734.2020.1840762> provides useful background on this topic. The aim of this consensus statement is to enhance understanding, counter misinformation, and steer family-court utilisation of attachment theory in a supportive, evidence-based direction, especially with regard to child protection and child custody decision-making.

If the other party in the case is represented by an advocate, then equality of arms considerations should apply – therefore it will be necessary to include advocates on this list.

We would query the statement in the consultation that counsel is infrequently appointed in sheriff court proofs as we know of quite a few recent cases in which counsel has been instructed. The case management process introduced by Chapter 33AA of the Ordinary Cause Rules includes consideration of appointment of counsel,

We would therefore suggest that a register of advocates and solicitor advocates is also necessary. This question could be settled if statistics on the frequency of counsel appearing are obtained.

On a more general note, our suggestion to deal with this issue and also a far wider issue in section 10 cases is for these cases to be heard by sheriffs and judges on an inquisitorial basis rather than using the current adversarial process for evidential hearings. This would mean that all stages of section 10 cases are conducted in an inquisitorial manner from Child Welfare Hearing onwards, and would remove the need to prohibit unrepresented parties examining their ex-partner.

There is a considerable inequality of arms issue affecting party litigants who try to conduct proof hearings and we agree that this should be avoided.

29 Are there any other requirements that a person must satisfy in order to be included on the register of solicitors?

Yes

Please give the additional requirements you feel are necessary and why you feel they are important.:

See above

30 Do solicitors on this register require fewer days training each year than child welfare reporters and curators ad litem, on the basis that they are likely to receive fewer appointments?

No

Why did you select your answer?:

There is a requirement for training no matter how many days the solicitor is acting.

31 Are there any other training requirements that you think should be included?

Yes

Please give the additional requirements you feel are necessary and why you feel they are important.:

See above comments re Child Welfare Reporters

32 Do you have any comments on the proposed process for the court appointing a solicitor from the register?

Yes

Please provide your comments :

The consultation mentions giving the solicitor sufficient time to engage with the party and to take instructions from them and also refers to a minimum time required. We feel that a solicitor who is engaged part way through a case will require quite a substantial amount of time to familiarise with the case and prepare for the proof. The estimate of £2000 per case contained in the Financial Memorandum falls very far short of the likely requirement. In our experience, a solicitor will quote anything from £10,000 to £50,000 for conducting a proof.

Is the solicitor required to conduct the whole of the proof or just do the examination and cross-examination?

Even if the function is limited to these parts of the proof, a solicitor conducting examination has to have knowledge of the entirety of the case in order to frame questions and follow through on lines of enquiry.

33 Do you agree/disagree with the proposed procedure for expenses for individuals appointed to this register?

Don't know

Why did you select your answer?:

Expenses in conducting a proof could be calculated on the same basis as for solicitors working directly for parties, possibly with reference to the amounts that SLAB would allow.

34 Do you have any comments on the proposed procedure for complaints by or about solicitors on this register?

Yes

Please provide your comments:

As noted above there is a need for a clear guide on complaints to be made available for lay persons. The current complaints process is a tangled mess. Given that the complaining party will not have a conventional relationship with the solicitor, there may need to be changes made to the complaints processes operated by the professional bodies.

Part 5: Conclusion

35 Do you have any comments about, or evidence relevant to:

35a - Draft Business And Regulatory Impact Assessment:
Yes

35a - Draft Child Rights and Wellbeing Impact Assessment:
Yes

35a - Draft Data Protection Impact Assessment:
Yes

35a - Draft Equality Impact Assessment:
Yes

35a - Draft Fairer Scotland Impact Assessment:
Yes

35a - Draft Islands Communities Impact Assessment:
Yes

Please provide your comments:

We will make comments on these draft impact assessments once more information is available on the requirements for reporting and curating.

36 Do you have any further comments?

Yes

Please provide your comments:

The effectiveness of the regulation and oversight of child welfare reporters would be significantly compromised if staff from the organization carrying out this process are not able to see actual reports written by these reporters.

The current court rules appear to prevent these reports being passed on in this way. A suggested compromise to maintain confidentiality of reports would be to make all reports or a sample of reports available in an anonymized form. Although this adds to someone's workload, it would also be useful for the training of reporters and would increase the transparency of this court process. See note in Q2 above regarding anonymisation.

There would appear to be a significant risk that it will be difficult to appoint non-legal professionals as Child Welfare Reporters unless the remuneration is adequate.

Will there be any sort of equalities assessment on the gender balance of the people appointed as Child Welfare Reporters or Curators?

Will there be any consideration of whether personal experience of family separation is considered as a factor?

About you

What is your name?

Name:
Ian Maxwell

What is your email address?

Email:
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Are you responding as an individual or an organisation?

Organisation

What is your organisation?

Organisation:
Shared Parenting Scotland

The Scottish Government would like your permission to publish your consultation response. Please indicate your publishing preference:

Publish response only (without name)

We will share your response internally with other Scottish Government policy teams who may be addressing the issues you discuss. They may wish to contact you again in the future, but we require your permission to do so. Are you content for Scottish Government to contact you again in relation to this consultation exercise?

Yes

I confirm that I have read the privacy policy and consent to the data I provide being used as set out in the policy.

I consent

Evaluation

Please help us improve our consultations by answering the questions below. (Responses to the evaluation will not be published.)

Matrix 1 - How satisfied were you with this consultation?:

Slightly dissatisfied

Please enter comments here.:

The number of questions could have been reduced by restructuring the questions .

Matrix 1 - How would you rate your satisfaction with using this platform (Citizen Space) to respond to this consultation?:

Neither satisfied nor dissatisfied

Please enter comments here.: